

# ANNUAL REPORT

*Division of Enrollment and Student Services*  
2018 - 2019



**STUDENT OF CONCERN TEAM**  
**Office of Vice President**

## Overview and Scope of Service

Students of Concern (SOC) is a campus-wide, multidisciplinary team that provides a caring program of identification, intervention, and response while balancing the needs of the individual with those of the community.

### The Students of Concern Team:

- Identifies students whose behavioral patterns have raised concern about their well-being;
- Centralizes communication to gain a more complete understanding of the whole individual student;
- Serves as a resource to the campus community and is designed for early intervention regarding behavioral issues to help support the health, safety, and success of students;
- Monitors the disposition of cases to gauge when follow-up is needed, whether the response was effective, and what lessons may be learned for future cases;
- Provides training and education to the University community.



*Class of 2022*



*Resident Assistants*

## Overview and Scope of Service

### SCOPE OF SERVICE

SOC addresses issues related to any currently enrolled Fredonia student. The SOC Team may also address issues related to any population, without any official affiliation with the University, that may affect the safety and well-being of those on campus, and/or those formerly, but not currently, affiliated with the University.

The Team is currently chaired by the Executive Director of Student Wellness and Support. In addition, the Team is comprised of representatives from various departments, including:

- University Police
- Academic Advising
- Residence Life
- Counseling Center
- Student Conduct
- Academic Affairs
- Office of VP for Enrollment and Student Services

Ad hoc members are added from other areas of the University on a case-by-case basis. All SOC Team actions are tailored to the needs of the specific student's circumstances and balanced with the needs of the campus community.



*Fall Sweep*



*Fredonia in Spring*

## PURPOSE - STUDENT OF CONCERN TEAM

The Fredonia SOC seeks to proactively enhance the well-being and safety of the University's students by:

- Providing a centralized point of contact of persons who develop a concern about the welfare of a student;
- Assessing information about each case in a systematic way to determine the most effective response for each particular person and situation;
- Taking appropriate action, by referring individuals to the resources that can provide the support/assistance needed to safely maintain successful relationship to the University.

The purpose of SOC is to serve as a coordinating hub of a network of existing resources, focused on prevention and early intervention in community situations involving members experiencing distress or engaging in harmful or disruptive behaviors. The team develops intervention and support strategies and offers case coordination. The team regularly reviews and assesses these situations and recommends actions in accordance with existing University policies.



*Big Blue Pep Rally*

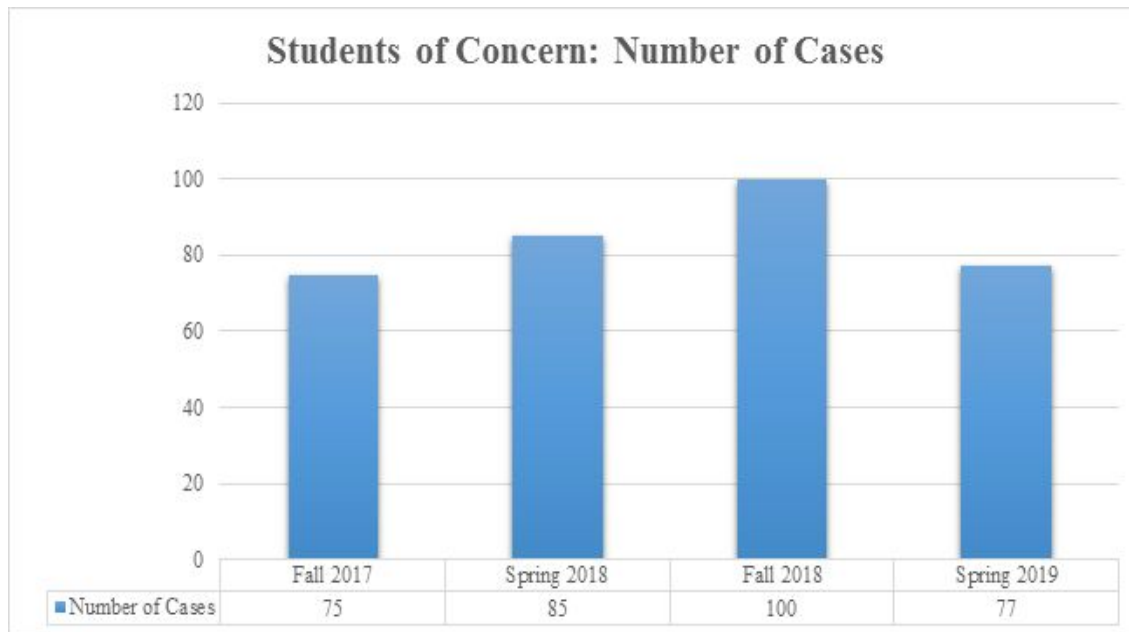


*Big Blue Pep Rally*

# ASSESSMENT OF SOC

## ASSESSMENT HISTORY

Fredonia's team of professionals focused on behavioral intervention has existed since 2007. Initially launched as the Behavioral Intervention Team under Student Affairs, it has consisted of representation from various offices across campus. Only in the last two years has data been collected on the number and types of cases managed by the team.



*Much More Chill at Spectrum Block Party*



*The Riveters at Spectrum Block Party*

## ASSESSMENT OF SOC

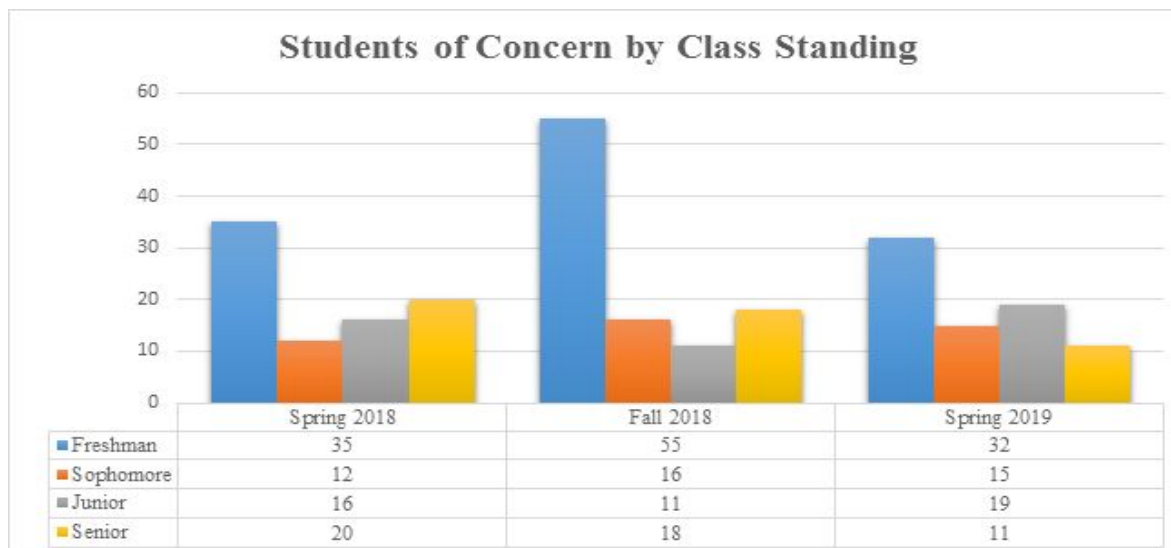
The number of cases referred to the Students of Concern team varies each semester. The majority of cases are discussed and reviewed on a weekly basis with a focus on evaluating risk assessment and identifying appropriate interventions. Cases are most frequently referred by Residence Life, Faculty, Staff, Academic Advising, Student Conduct, and University Police. The team uses the following steps in addressing each case: **Identification | Report of Behavior → Communication of Behaviors (discuss referred case) → Assessment (level of risk/concern) → Development of Action Plan/Intervention → Monitoring | Resolve | Revise.** The team follows each case until there is consensus that either the problem has been resolved to a great extent or the student is connected to/aware of the full array of services that are needed and the problem is being actively addressed.



*Activities Night*



*Activities Night*



## ASSESSMENT OF SOC

Since the team started collecting and monitoring the data, freshmen represent the largest number of referrals. This is likely related to both the proactive approach the campus takes to support students as they adjust to college and the challenges faced by students in their adjustment.

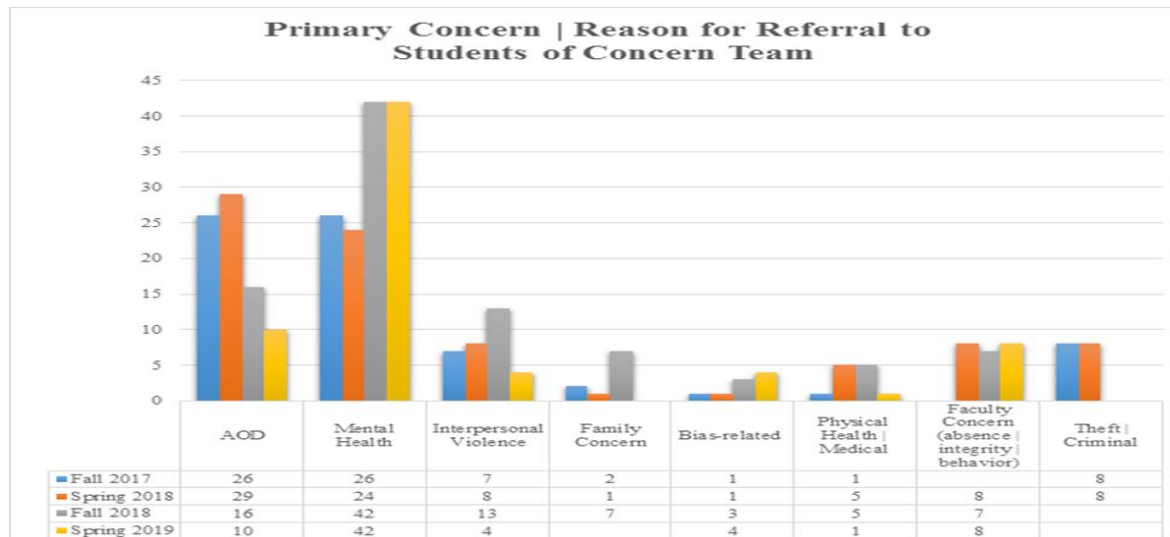
Mental health concerns continue to be the primary reason for referral to the Students of Concern Team. Interventions often include referrals to the Counseling Center, wellness checks by Residence Life staff or University Police, outreach by the Dean of Students, Academic Advising, EDP, FOP, and/or Athletics as appropriate, and/or case management through Prevention, Advocacy and Wellness Services and/or Student Conduct. While much of the SOC Team's response is reactive to the mental health concerns of the student and on the community, the frequency by which these cases are being referred to the SOC Team speaks to the need for proactive interventions that could benefit the campus community as a whole.



*Fredonia Dance Team*



*Big Blue Welcome Week*



## Points of Pride

- 1. Students of Concern Team Process Guide & Procedural Manual** - Over the course of the last year, the team developed a Students of Concern Process Guide and Procedural Manual to provide consistency in the approach, to instill a sense of direction, and to increase training efficiency. The Process Guide and Procedure Manual were developed by following best practices in the field of behavioral intervention in higher education and through guidance from the Higher Education Mental Health Alliance (HEMHA), The Jed Foundation, and, but not limited to, the National Behavioral Intervention Team Association (NaBITA)
- 2. Professional Development and Training** - Training is an essential part of all team development. This year, the team participated in a variety of training, including:
  - A Window into Behavioral Intervention Teams 2.0 - a video-based training tool to enhance campus BIT and Students of Concern Team professional Development
  - NaBITA's Threat Assessment Tool
  - Special Agent Brent Isaacson, FBI, presented on threat assessment
  - SOC Process Guide and Procedural Manual development



*Fredonia Tour Guides*



*Commencement 2019*



## Points of Pride

- 3. SOC Webpage** - The [Students of Concern website](#) was developed and launched in June 2019. The webpage contains information on *Indicators of Distress*, *Responding to Students in Distress*, *Submitting a Report of a Concern*, *FAQs* and *Resources*.
- 4. Secure Online Reporting & Case Management** - Over the course of 2018-19, the campus pursued a software contract through Maxient to provide a secure platform for managing behavioral records/cases and centralizing secure reporting and record-keeping. This software will serve as an integral component to the SOC Team, helping to identify students in distress and coordinate the efforts of various departments to provide follow-up. Training and implementation of Maxient is scheduled for August 2019.



**STUDENT OF CONCERN TEAM**  
**Office of Vice President**



*Spectrum Spring Concert*

## Division of Enrollment & Student Services

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